




# RTA

Connecting People to Life's Destinations



## What is RTA

The Region 8 Regional Transit Authority is one of 16 regional transit systems in Iowa and is a non-profit service organization located in Dubuque. The RTA offers public transportation to residents in Delaware, Dubuque, and Jackson Counties and operates a fleet of buses, standard vans, and volunteer drivers who use their personal vehicles.

## Qualifying for a ride

RTA services are available to persons of all income levels but if you would like more information on RTA fee assistance, call 1-800-839-5005.

## RTA availability

The RTA operates daily, Monday through Friday and may be available on weekends for prearranged trips or for special event transportation service where handicapped-accessibility is required. For an updated list of our current routes, visit [www.rta8.org](http://www.rta8.org).

## RTA riders

The RTA is open to the public and people ride it for work, school, shopping, medical appointments, and other errands. Vehicles are equipped to accommodate the elderly, children, and people with disabilities.



# RTA destinations

The RTA provides service to the cities and rural areas of Delaware, Dubuque, and Jackson counties based on the demand of our clients. In addition, the RTA provides service to Dubuque and Iowa City. These destinations must meet minimum ridership guidelines so advance preparation is suggested to ensure that enough riders are available. The cost of rides vary depending on the destination.

## Dispatch Hours of Service

Monday through Friday; 5:00 am to 5:00 pm

## Address

The Region 8 Regional Transit Authority  
Dubuque, Delaware & Jackson Counties  
7600 Commerce Park  
Dubuque, IA 52002

## Contact

Phone: 1-800-839-5005  
Fax: 563-588-4592  
[www.rta8.org](http://www.rta8.org)

## TITLE VI COMPLAINT AND INVESTIGATION PROCEDURES SUMMARY

The RTA operates public transit services without regard to race, color, or national origin. Any individual, group of individuals or entity that believes they have been subjected to discrimination prohibited under Title VI and related statutes may file a written complaint to the following address:

RTA  
7600 Commerce Park  
Dubuque IA, 52002

A formal complaint must be filed within 180 days of the alleged occurrence. Complaints shall be in writing or can be verbally conveyed to the Manager of Transit Operations. For more information on the RTA's nondiscrimination obligations, call 1-800-839-5005 or visit [www.rta8.org](http://www.rta8.org).