



Connecting People to Life's Destinations

To: All RTA Drivers and Passengers

From: Lori McKinley; RTA Transit Director
Tricia Wagner, RTA Mobility/Outreach Coordinator

Date: Established April 9, 2014
Updated March 6, 2019

Re: Updated Inclement Weather Policy

Delaware and Jackson County Rural and Cities of Manchester/Maquoketa (including City of Dyersville):

As a general rule, The RTA will follow the lead of the county school bus service. When Manchester or Maquoketa Schools are cancelled, delayed or let out early due to bad weather and hazardous road conditions, the out of town routes will do the same for that respective city/county.

Maquoketa and Manchester “in town” bus service will not follow the school systems, but will continue service to the degree possible, consistent with reasonable safety, during inclement weather conditions.

Due to the number of clients that ride routes between Manchester and Dyersville, City of Dyersville will follow the Manchester Schools.

Dubuque County and the City of Dubuque:

Dubuque County “out of town” routes will follow the lead of the county school bus service. If the Dubuque schools are cancelled, delayed or let out early due to inclement weather, the Dubuque “out of town” routes will do the same.

Dubuque “in town” bus service and Peosta service will not follow the Dubuque Community School bus service but will continue service to the degree possible, consistent with reasonable safety, during inclement weather conditions.

RTA will make every effort to ensure that service can be provided as requested, however, the safety of passengers and drivers will not be compromised. Therefore, RTA reserves the

right to contact any agency or passenger in order to revise or cancel trips in the event of severe inclement weather conditions.

In the event school is not in session, we will make every effort to run as normal, however, in the event of inclement weather, we reserve the right to cancel or delay accordingly.

Please tune in to the following media outlets for RTA weather alerts:

- KATFM/KDTH/KGRR – Dubuque
- KMAQ- Maquoketa
- KMCH – Manchester
- KDST - Dyersville
- KWWL for all cities
- KCRG for all cities

Everyone is encouraged to listen to either one of these radio stations or KWWL TV Channel 7 news or KCRG channel 9 news for weather up-date, delays or cancellations. The RTA will no longer contact people by phone regarding delays of RTA service. It will be everyone's responsibility to listen to the radio and television stations.

If you are unsure please call dispatch at 588-4592 or 1-800-839-5005 between 5am -5pm.