

Transit Action Group (TAG) Agenda  
Wednesday, November 28<sup>th</sup>, 2018 11am-1pm  
ECIA  
7600 Commerce Park  
Dubuque, IA 52002

Meeting Minutes

**Present:** Jason Duba, Bill Stumpf, Kara Huss, Rachel Naderman, Genevieve Heinnold, Deb Devenuta, Stacie Spiers, Margee Woywood, Lori McKinley, Greg Orwoll, Dan Fox & Tricia Wagner

TAG membership list passed around for updates along with list of upcoming TAG meeting dates. If you want to add someone to the TAG membership list, let Tricia know and she will contact them.

**Agency updates:**

- Margee Woywood, Goodwill – Christmas party next week. Expanding their employment services, not sure what that will look like yet. Margee is a new CARF surveyor (intern), so will be traveling a lot for surveys.
- Rachel Naderman, ARC – Create a haunted room for Halloween at ARC, they really enjoyed it. Also brought a group out to RTA for the Haunted Bus. Consumer Christmas party this Friday, consumers decided on a luau theme.
- Genevieve Heinnold, Unified Therapy – hired new fulltime PT staff, also filled speech position. A few more staff left so working on adding as well.
- Kara Huss, Hills & Dales – Starting a new 24 hour group home with 4 individuals moving in, getting them set up, referrals for Voc Rehab for employment. Training staff for her maternity leave.
- Bill Stumpf, Parent/Guardian & ICIE – Has been attending the Iowa Coalition for Integrated Employment (ICIE) meetings. Hills & Dales did a presentation at last meeting. Iowa Treasurers office will come out and do trainings, if anyone is interested reach out.
- Jason Duba, The Jule – New Director, Renee Tyler. They are beginning process of following through on grant received for replacing buses and boarding equipment. Getting new onboard computers allowing for new software for minibuses, will route them more efficiently.
- Debbie Devenuta, LSI – Christmas party on Friday. Trying to hire staff. Pushing host homes, one possibly in Cedar Rapids, one in Dubuque. New Respite Specialist, Bobby left.

- Stacie Speirs, NEIAAA – Taking up a collection for food for Dubuque home delivered meals. Congregate meal site in Manchester is now being run by The Good Neighbor Society, so only doing the home delivered meals there (meals on wheels). Two staff members just completed mediation training, so looking at next year possibly providing mediation for families with elderly individuals.
- Greg Orwoll, DuRide – giving a consistent 1,000 rides/month. Have 280 members, and a waiting list. Have 168 active volunteers, and some are snowbirds so it's a challenging time of year. 10<sup>th</sup> anniversary of first ride is Monday, projecting 100,000 ride sometime in April. Trying to reach out to more downtown service providers and rolled out a low income program.
- Dan Fox, ECIA – Did a transit survey for the city of Asbury to determine interest in having public transportation paid for by the City of Asbury. Not a lot of interest, but still reviewing.

#### **RTA update:**

- Lori is looking for drivers for split shift, part time. Passed out sheet with information. Please refer anyone interested.
- Tricia handed out updated strategic plan for TAG binders based on changes from last meeting.
- Extending Peosta pilot to at least December 31<sup>st</sup>. Hope to keep it going! Working on YouTube videos. Gathered interview on the bus, gentleman said he is saving \$200/month on gas alone. GDDC is looking into providing some funding to NICC either this year, or next year if no money left for this year. Adjusted some of our bus times to coordinate better with the Jule express.
- TAG group reviewed list of new TAG logo for mission statement. Selected one and decided to add our list of values to it as well.
- Margee sitting with dispatch today at 11:30.
- Discussed a date for the Christmas bus decorating event at RTA, looked like December 10, 12 and 17 worked for everyone so far. Will select once have all votes back on Doodle Poll.
- Looking for a marketing intern through Loras College to help Tricia with social media and take the ideas from the rebranding project the other students did last spring to implement some things.
  - Margee suggested Workplace through FaceBook

### **HCBS/Integrated Settings Small Group meeting overview:**

- Bill Stumpf attends the ICIE meetings regularly, is on the board as well. Work closely with APSE board. Meetings are quarterly, and bring in people to present on variety of topics closely aligned with Voc Rehab in Des Moines, giving them a lot of updates, helping to keep them ahead of the HCBS rule. Bill will reach out to his contact to see if there are any updates, looks like we are still on target for March 2019 in Iowa.
- Kara Huss is on the Iowa APSE board. Really gearing towards people with disabilities, that if they want to work they can work. Look at what other regions are doing. Competitive employment, so not just sub-minimum wage, its state minimum wage or higher.
- Discussed again the need for 1-2 smaller vehicles, something sized between van and bus. And maybe more Dubuque based volunteer driver to help.
- Maybe some people are intimidated by riding public transit because don't understand how it works. Discussed offering travel training to the consumers. Have Jeremy Johnson-Miller come to Dubuque to train the trainers. Have a pool of people trained including drivers, both RTA and Jule. Possibly get a grant to fund this.
- Rides to Wellness can help when insurance won't pay for their ride.
- Kara is going to talk to DART and see what they have going on.
- Look at businesses in Peosta (and NICC rather than hired as enclave) to hire the ARC staff, since RTA is going out there now. Propulse hires people with disabilities. ARC has a grant to hire an employment specialist, but not hired yet.

### **Presentation by Linnea Berg, Community Outreach Rep (United Healthcare):**

Linnea goes to agencies, provider offices, food pantries etc. providing information and education on their Medicaid plan. Handed out value-ad benefit sheets to TAG group with the different perks available to members. Linnea also attends events to let members know what is available to them.

Vendor is MTM, and will take members to doctor appointments and dental appointments. Can go across state lines. Provide appropriate vehicle. If member drives themselves, can receive mileage reimbursement.

Lives in Quad Cities and covers 13 counties. If can't get in touch with case manager, contact Linnea.

Sentine with Total Care is coming on as 3<sup>rd</sup> MCO on July 1, 2019. Any new Medicaid enrollees will automatically be assigned to Sentine but still have 60 days to choose their MCO. Not sure about current members.

Questions Linnea is going to follow up on:

- Can a member change providers if they don't like their case manager?
- How many different types of transportation companies do you contract with? What requirements are there for a company to contract with UHC and at what times would you switch a company?
- Can a list of case managers be added to the portal or website with contact information for providers to access? Especially if a case manager leaves.
- HAB services aren't on portal yet for viewing funding notices and authorizations with member ID number to verify what they are approved for. ID is there but HAB is being rolled out for January, is there a date?

**Next meeting:** 1/23 11:00 am - 1:00 pm – Lorin Renner and Denise Jule with Amerigroup are presenting.

Possibly 1/10/19 for Jeff Lund to present to TAG.