

## Regional Coordination Consultant Services Q&A

Is the due date still the same?

**Yes**

Do you have a style guide or a brand guide?

**No, please refer to website for logo and color scheme information.**

Do you have a budget you are able to share? Does the budget include tech support and hosting? What was the investment in the previous website?

**We will not release budget information as this will be used during negotiations. Please refer to the RFP for details on tech support and hosting.**

Does the Authority have a CMS preference? Open source? Drupal/WordPress?

**Wordpress & Elementor is preferred, but open to other CMS options.**

Who are your primary and secondary users?

**Website and GPS App will be used by the general public, the Portal will only be used by our Agency Partners and be password protected.**

Would you like detailed research in terms of your audience in the form of an audience needs assessment?

**Is this done before the product development, or as a product assessment by users post development?**

Do you have a desired launch date? Is there a specific event driving the launch date?

**February 1, 2022 is the preferred launch date. The grant award period is driving this.**

What is the current hosting environment?

**Site must be hosted by our local web server provider, Netsmart.**

How many visitors does the current website receive monthly?

**Site averages 213 visitors a month.**

How many pages of content do you anticipate transferring to the new site?

**Please refer to our current website, [www.rta8.org](http://www.rta8.org). We anticipate adding another 3-4 pages to this.**

What are your current pain points with the existing website?

**We would prefer the site to be more user friendly and up to date. Mobile usability is a HUGE priority as a large majority of visitors are on a mobile device. Actively being able to freely change the layout of the site is also**

**necessary as we have multiple new routes and programs that may become available.**

What are the current technical challenges (if any)?

**Technical challenges are that the current site is a combination of html, CSS, and JavaScript, the site has a wireframe that isn't as flexible as we would like.**

How many site administrators will you have? **2**

Will you require different levels of admin permissions? **Yes**

How many user roles do you plan to use on the portal?

**2 roles (admin and users)**

Do you want to create a mobile application for Android and iOS devices or a web app?

**We would like to have Android, iOS, and web apps, but this is largely dependent on pricing. A web app is the priority.**